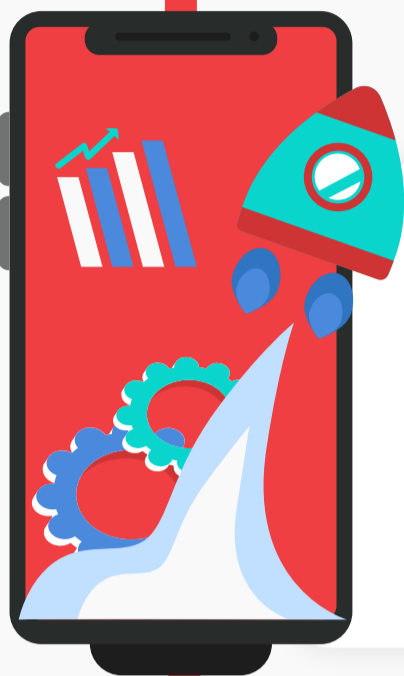


11 Important Field Service Stats You Should Know In 2021



Digital transformation for field services is key to growth.



Digital technologies made the field service industry a **\$2 billion market.**



Field service software adoption led to a **40% increase** in growth and productivity.



87% of service providers say customers have expanded their use of digital channels during the pandemic.



Mobile field service apps are now conventional.

Integrated mobile apps help field technicians manage and perform tasks seamlessly and efficiently.

Speedy scheduling and dispatching.



Access to customers' history and records.



Deliver fast and accurate invoicing.



Capture electronic signatures.



80% of field technicians say that mobile apps increase their productivity.



Hire and retain field service talent.

The aging field service workforce poses a shortage of around two million workers.



70% of service businesses showed that they will have a mass-retiring workforce in the next 5 to 10 years.



For field service technicians in the US, the annual salary range is **\$37,000 to \$78,000**, with a national average of **\$52,015.**



The job outlook for HVACR technicians is predicted to **grow 14%** overall between 2014 and 2024.



References:

- <https://financesonline.com/field-service-management-statistics/>
- <https://blog.capterra.com/10-field-service-statistics-to-keep-you-in-the-know/>
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